

# **SERVICE**

The electronic patient record (ePA)



On January 15, 2025, "ePA for all" will launch. All individuals with statutory health insurance will receive an electronic patient record (ePA), allowing medical findings and information from examinations and treatments to be stored comprehensively across both practice and hospital boundaries.

#### **GOOD TO KNOW**

Your ePA will be set up for you automatically. There is nothing else you need to do.



You can securely upload, store, access, use, and, of course, delete your personal health and medical data in digital form. This gives you full control over your health data, allowing you to decide which information you want to store. You, your doctors, and other healthcare providers can store various documents in your ePA.



### WHO HAS ACCESS TO YOUR ePA?

You decide who can access your data in the ePA. If you do not want one of your healthcare providers see your data, you can withdraw the corresponding authorisation.

## WHAT DATA IS STORED IN YOUR ePA?

#### THE FOLLOWING DATA CAN BE STORED:

- Medical reports
- Diagnoses
- Early detection examinations
- Treatment reports
- Medication plan
- Doctor's letters
- · Dental bonus booklet
- Examination booklet for children
- · Maternity log
- Vaccination documentation
- Organ donation declaration
- · Data on nursing care

- Data on e-prescriptions (prescription data and information on their fulfilment)
- eAU (electronic certificates of incapacity for work)
- Your own data (e.g. old health records)
- Data on medical services used
- Other examination- and treatment-related medical information
- Patient decrees and health care proxies

# STAY ON TOP OF EVERYTHING WITH THE IKK BBePA-APP

With the IKK BB ePA app, you can access the contents of your ePA at any time. You also have the option of setting authorisation restrictions. This means you decide which healthcare providers can store, access and delete data in your ePA.



You have the option to set access restrictions for your doctors and other healthcare providers locally. To do so, simply instruct your doctors not to upload the respective documents to your ePA.

IKK BB will assist you in restricting authorisations and can limit access rights for individual healthcare providers at your request. However, we will not have access to the contents of your ePA and will not be able to open the documents.

#### YOU CAN ALSO USE THE ePA WITHOUT THE APP

Your ePA can also be populated without the IKK BB ePA app. Your doctors and other healthcare providers will store your health documents in your ePA and can access the data. However, you will not be able to view the contents of your ePA. Any objections you may have regarding the access rights of individual healthcare providers must be addressed to the "ePA-Ombudsstelle" (ePA Ombuds Office) of IKK BB. This office will be available from January 2025.

#### WHAT IS THE "ePA-OMBUDSSTELLE"?

The so-called ePA-Ombudsstelle consists of IKK BB employees who will advise you on all aspects of the ePA and support you in managing your rights from January 2025.



#### **OBJECTION TO THE ePA**

You can object to the creation of your ePA. Furthermore, there is the possibility to object to sub-elements of the ePA. Please use the form on our website for this: www.ikkbb.de/epa.

# You have the following options for lodging an objection:

- · Objection to the creation of your ePA as a whole
- Objection to the storage of your utilised healthcare services (IKK BB healthcare information)
- Objection to the storage of your medication list from the e-prescription data
- Objection to the digitally supported medication process (medication list with further, more comprehensive information – introduction from 15 July 2025)
- Objection to the use of anonymised ePA data for research purposes (from 15 July 2025)

#### **BENEFITS OF YOUR ePA**

- The ePA provides a quick and efficient overview of a patient's medical history.
- Access to the ePA can be customised.
- With the ePA, you always have important health logs with you.
- > Your data is safe in the ePA.
- The ePA creates a networked healthcare system.

#### YOUR DATA IS PROTECTED

The data security requirements for the electronic patient record are very high. Your ePA is not stored on your health card. The ePA content is encrypted and stored centrally on servers in Germany. These servers are secured with a high level of protection and comply with European data protection regulations. Additionally, there are clear security requirements for the IKK BB ePA app. The IKK BB ePA app is a security-tested application, approved by gematik (Association for Telematics Applications of the German Health Card), and meets the requirements of the General Data Protection Regulation (GDPR). You can find full details in our privacy policy at www.ikkbb.de/datenschutz.

If you have any further questions about the ePA, please call us or send us an email.



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